

Eleven Easy Ways, to make your Loan Payment

Your Loan Account #: _____

- **Use OTHER bank's online banking "Bill Pay" option (Probably Free)**
 - Check your primary financial institution's website. They likely have a user-friendly way to set this up- to send money from that account, to your loan here at Tri-CU.

- **Direct External Transfer your OTHER bank account (FREE)**
 - A Tri-CU employee can set this up for you, for any amount, to happen automatically every month, for free!
 - Or, set it up yourself in our online banking (but there is a \$500 limit online).
 - Login to your Tri-CU Online Banking and go to "External Account Transfers"
 - Input the account information from your OTHER bank, to get the process started.

- **Pay online with our Tri-CU online banking (Yes, this is also FREE)**
 - If you keep funds running through your Tri-CU accounts, Tri-CU online banking allow you to transfer money to your loan anytime, 24-7. You can also set it up yourself to transfer automatically, every month.

- **Deposit to our ATM (Yup, this is FREE too)**
 - With our free Tri-CU DEBIT card, you can deposit cash or checks into our ATM. Then you can use our Tri-CU online banking or 24-hour audio response system to transfer money over to make your loan payment anytime, 24-7.

- **Use our Night Drop (...and FREE).**
 - You can drop loan payments into our night drop anytime, and these will be posted to your account before noon on the following business day. Checks, Cash or Money Orders.

- **Pay by Mail- check or money order only. (Well this is not free, as you have to buy a stamp)**
 - Our mailing address is 3213 W 19th Ave, Kennewick, WA 99337

- **Use our 24-Hour Automated Telephone Teller (Uh-huh, FREE)**
 - If you keep funds running through your Tri-CU account, you can utilize our 24-hour automated teller to transfer funds over to your loan payment anytime. The username is your account number, and the password will be: _____

- **Use our Drive-Thru Tube (Yes, FREE again).**
 - You can make payments to your loan with cash, check or money-order through our drive up tube, which is open during weekday hours. We can't predict when there will be a line though, so other methods may be quicker.
- **In Person (You guessed it, all of these are FREE too!)**
 - Come see us! We'd be happy to get to know you while helping with your payment transactions in our lobby – we accept cash or checks.
- **On Your Phone, with MessagePay (Not Free):** With your "Other Bank" debit card
 - Visit www.tri-cu.com and go to our "Make a Loan Payment" page
 - Or ask a Tri-CU Employee to e-mail or text you the MessagePay setup link.

Sign up for Message Pay!

Make a payment to your Tri-CU loans from any external account using Message Pay!

Make a Loan Payment

Fee Disclosure: Message Pay charges a fee to make loan payments from "external" banks or cards. Tri-CU's standard online banking services offer internal transfer payment options and External Transfers via ACH, at no charge. If you need help utilizing our services, contact our Member Service Representatives at (509) 735-8331.

Note: Only DEBIT Cards or ACH are accepted for making loan payments (CREDIT Cards are not authorized, per Federal Law).

- There is a \$4.95 processing fee to process "other Bank" payment with MessagePay.
- These payments may not be posted until the NEXT business day (not immediate)

We appreciate your business and want to make it easy (and free) for you to make your loan payment on time, every month. Please allow us to help set up any of these fast and free methods for you!

Sincerely, Tri-CU Credit Union