

Eleven easy & free ways to make your Loan Payment

Your Loan Account #: _____

- **From your couch: With your OTHER BANK debit card (This is FREE)**

- Visit www.tri-cu.com using your mobile device or computer.
- Go to our “**Loan Services**” page, and click on the button shown below:



- Fill out the information and submit. (This method may require 1-2 business days to post).
- **From your OTHER BANK's online Bill Payer (Probably Free)**
 - Check your primary financial institution's website. They likely have a very user friendly way to set this up- to send money from that account, to your loan here at Tri-CU. Give us a call or stop by with your login information and we can help you with this.
 - **Debit your OTHER BANK account, by setting it up in our Tri-CU online banking (FREE)**
 - Using Tri-CU's online banking you can setup to "pull" money from some other bank account, to make the loan payment here, automatically every month.
 - Login to your Tri-CU Online Banking at Tri-CU.com and go to "External Accounts"
 - Input the account information from your OTHER bank to get the process started.
 - **Debit from your OTHER BANK account, by letting us set it up for you (FREE)**
 - Come in person to our branch and bring your "other bank" account information. At no cost you can authorize us to debit your other bank account, to make your Loan payment here automatically, every month.
 - **Pay online with our Tri-CU online banking (Yes, also FREE)**
 - If you keep funds running through your Tri-CU accounts, then we can set you up to use our Tri-CU online banking. Then you can transfer money over to your loan anytime, 24-7. You can also set it up to pay your loan automatically every month.

- **Deposit to our ATM (FREE)**
 - As long as you have a Tri-CU free debit card, you can deposit cash or checks into our ATM. Then you can use our Tri-CU online banking or 24-hour audio response system to transfer money over to make your loan payment anytime, 24-7.
- **Use our Night Drop (FREE).**
 - You can drop loan payments into our night drop anytime, and these will be posted to your account before noon on the following business day. Checks, Cash or Money Orders.
- **Pay by Mail- check or money order only. (No, this is not free, you have to buy a stamp)**
 - Our mailing address is 3213 W 19th Ave, Kennewick, WA 99337
- **Use our 24-Hour Automated Teller (FREE)**
 - If you keep funds running through your Tri-CU account, you can utilize our 24-hour automated teller to transfer funds over to your loan payment anytime. The user name is your account number, and the password will be: _____
- **Use our Drive-Thru Tube (Yes, FREE again).**
 - You can make payments to your loan with cash, check or money-order through our drive up tube, which is open during weekday hours. We can't predict when there will be a line though, so other methods may be faster when you are in a hurry!
- **In Person (You guessed it, these are FREE too!)**
 - Come see us! We'd be happy to get to know you while helping with your payment transactions. Our Member Service Representatives can do the following:
 - Apply cash, check or money orders to your loan.
 - Setup automatic transfers to make your loan payment each month.
 - Setup an automatic debit from your other bank to automatically make your monthly payment.
 - Swipe your "other bank" debit card to make your loan payment.
 - Setup a monthly recurring debit from your "other bank" debit card.

We appreciate your business, and want to make it easy (and free) for you to make your loan payment on time, every month. Please allow us to help setup any of these fast and free methods for you.

Sincerely, Tri-CU Credit Union